

Patrona Underwriting Limited is a Managing General Agent, and acts on behalf of the Provider (Insurer) of policies they insure. We are regulated as an insurance intermediary by the Central Bank of Ireland.

We earn income in a number of ways. We are paid a commission by a Provider; where we hold a Binding Authority / Capacity Facility Agreement, for any policy that we place with the Insurer on behalf of a customer. We may also charge you an administration fee for our services.

As a result of arranging such insurance(s) we reserve the right to charge an administration fee for all general insurance (non-life insurance) products that we arrange and distribute. This administration fee may be charged to cover the time and activity spent in sourcing and maintaining a product, administration costs incurred in maintaining your policy, handling claims and risk management.

The amount of this fee is stated on the documentation which is provided to you when we arrange or amend a general insurance policy with an Insurer on your behalf and will be in addition to any fee charged by the Insurer in connection with a policy. It is also in addition to any fee charged by your retail insurance intermediary with whom you arranged the policy. Insurer fees being separately stated within the policy document.

In some instances where a placing/programme is of a particularly complex nature, an hourly rate may also be charged in conjunction with the administration fee. The rate of the administration fees is in line with industry norms.

## The fee is non-refundable in the event of <u>voluntary</u> cancellation of the policy by the policyholder, outside of the cooling off period. The cooling off period is usually 14 days from the start of a policy.

In the event of failure to pay an administration fee due to us we will take the necessary steps required, up and including legal action, to recover monies owed to us.

## FEES CHARGEABLE

## The hourly fee scale is: Director - €350 per hour. Consultant / Account Executive - €150 per hour Fees Chargeable per premium transaction per individual policy;

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Product 🗸	Transaction >	New Business	Mid Term Adjustments	Renewal	Cancellation by you*
Horsebox	Fee Amount	€ 25	€ 25	€ 25	€ 25
	Effective Date <sup>^</sup>	01/07/2020	01/07/2020	01/07/2020	01/07/2020
Special Types	Amount	€ 10**	€ 25	€ 10**	€ 25
	Effective Date <sup>^</sup>	01/07/2020	01/07/2020	01/07/2020	01/07/2020
Evolve Car	Amount	€ 25	€ 25	€ 25	€ 25
	Effective Date <sup>^</sup>	01/07/2020	01/07/2020	01/07/2020	01/07/2020
Evolve Van	Amount	€ 25	€ 25	€ 25	€ 25
	Effective Date <sup>^</sup>	01/07/2020	01/07/2020	01/07/2020	01/07/2020
Flexi Car	Amount	€ 10	€ 10	€ 10	€ 30
	Effective Date <sup>^</sup>	01/10/2020	01/10/2020	01/10/2020	01/10/2020
Flexi Van	Amount	€10	€ 10	€ 10	€ 30
	Effective Date <sup>^</sup>	01/09/2020	01/09/2020	01/10/2020	01/09/2020
All Other	Effective Date^	Up to 20% of the premium			
Products	01/05/2020				

\*Outside of the cooling off period \*\*Administration fee charged **per** vehicle ^The administration fee is chargeable on policies renewed or incepted on or after this effective date

Patrona Underwriting Limited t/a Patrona, Patrona Underwriting and Bump Insurance is regulated by the Central Bank of Ireland.